RMA Number: _____

# Return Material Authorization Form

## Product Being Returned:

Direct Read Register:   Qty:              Gallons:        Cubic Feet:

Optical Encoder:          Qty:              Gallons:        Cubic Feet:

Tomahawk Encoder:    Qty:              Gallons:        Cubic Feet:        Qty of 2 Pole:          Qty of 4 Pole:

　　Tomahawk Exchange Option:   Replace Tomahawk above with Optical Encoders (2 pole only) (no fee)

　　Qty to replace with Optical             Qty to replace with Tomahawk

Tesla 4 TR:   Qty of 2 Pole:            Qty of 4 Pole:           All will be returned Universal unless exchange is chosen

　　Tesla 4 Exchange Option 1 or 2:  Replace Tesla 4 TR above with -- Optical & Solo or Duo for a fee

　　Qty of Telsa 4 TR above to be returned as: Optical & Solo          Optical & Duo          Tesla 4

EcoPoint:   Qty to replace wtih -- EcoPoint:          Solo (no fee):           Replace with Duo for a fee:

Solo 450 LPN:  Qty                                        Duo Cell Endpoint:   Qty

900 MHz Transceiver Serial Number:                   450 MHz Transceiver Serial Number:

Meter:  Qty              Reason for Return

Gas:  Qty of registers (any model except 415)              Qty of 415 registers

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**If the product is found to be out of warranty:** Warranty Ineligible Products(s) will be disposed of after evaluation by RG3 unless the Purchaser notifies rma@rg3meter.com with the RMA # & request to pay for and/or reimburse RG3 for the cost of returning a Warranty Ineligible Product(s) to the Purchaser.

☐  Please replace Warranty Ineligible Product(s) with new Product(s) and invoice accordingly.

## End User / Shipping Information:

End user / Utility Name: _____

Attn: _____

Address: _____

Phone number: _____

For Internal Use Only:

Date Received: _____

2P ____  4P _____  NW ___  IN ___

You may email this request form to:  rma@rg3meter.com

**Please send all returns to the factory:**

**2912 S. Access Rd**

**Longview, TX  75602**

<span style="color:red">**Return this form with your returned product.  MUST HAVE THE ISSUED RMA NUMBER ON THE BOX!**</span>