



RMA Number: _____

Return Material Authorization Form

Product Being Returned:

Direct Read Register: Qty: Gallons: Cubic Feet:

Optical Encoder: Qty: Gallons: Cubic Feet:

Tomahawk Encoder: Qty: Gallons: Cubic Feet: Qty of 2 Pole: Qty of 4 Pole:

Tomahawk Exchange Option: Replace Tomahawk above with Optical Encoders (2 pole only) (no fee)

Qty to replace with Optical

Qty to replace with Tomahawk

Tesla 4 TR: Qty of 2 Pole: Qty of 4 Pole: All will be returned Universal unless exchange is chosen

Tesla 4 Exchange Option 1 or 2: Replace Tesla 4 TR above with -- Optical & Solo or Duo for a fee

Qty of Tesla 4 TR above to be returned as: Optical & Solo

Optical & Duo

Tesla 4

EcoPoint: Qty to replace with -- EcoPoint: Solo (no fee): Replace with Duo for a fee:

Solo 450 LPN: Qty

Duo Cell Endpoint: Qty

900 MHz Transceiver Serial Number:

450 MHz Transceiver Serial Number:

Meter: Qty

Reason for Return

If the product is found to be out of warranty: Warranty Ineligible Product(s) will be disposed of after evaluation by RG3 unless the Purchaser chooses to pay for and/or reimburse RG3 for the costs of returning a Warranty Ineligible Product(s) to the Purchaser.

☐ Please return Warranty Ineligible Product(s) at my expense and invoice me for the costs of returning the Product(s).

☐ Please replace Warranty Ineligible Product(s) (Customer will be invoiced for this replacement).

End User / Shipping Information:

End user / Utility Name: _____

Attn: _____

Address: _____

Phone number: _____

For Internal Use Only:

Date Received: _____

2P ____ 4P ____ NW ____ IN ____

You may email this request form to: rma@rg3meter.com**Please send all returns to the factory:****2912 S. Access Rd****Longview, TX 75602****Return this form with your returned product. MUST HAVE THE ISSUED RMA NUMBER ON THE BOX!**